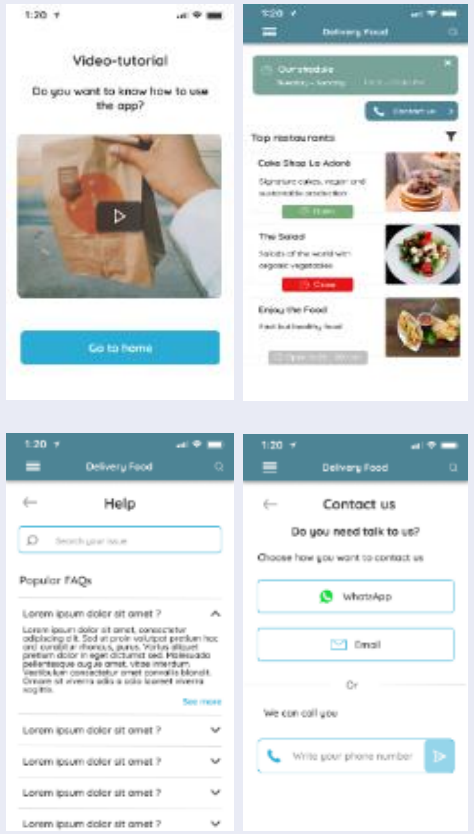
Type of Requirement			Detail of development	Design examples and references in UDM_v1	Correspondent Recommendation(s)	Pilot's implementation	Evaluation feedbacks
j. Registration							
	i. Requested information		Showing at the beginning of the registration process very visible the options to access: a) video tutorial; b) FAQ; c) direct contact with care to the user. (for all apps). The first 2 examples correspond to point a) video tutorial, and b) FAQ. Other two examples correspond to c) Direct contact. A button present in the home of the app, which goes to a screen with all types of contact with the operator. Also, a WhatsApp icon for people to communicate may be added. That is always at the discretion of each programmer.		**UDM_DUI_74:** Simplify/ Reduce the requested information to register for the App, e.g., adding to favorites user's home or work address, requiring as fewer personal data as possible to function properly. **UDM_DUI_75:** Provide easy one-time registration requiring as few personal data as possible (e.g. predefined work/home addresses, register/login through existing platforms/social networks)	**P4**: This change was implemented jointly by the CoopCycle developer team allowing users to directly register on the digital service platform with a Facebook, Google and Apple account and for providing the changes on all channels: for the Android, iOS mobile app and for the web application. 	The recommendation is meant to increase the user base of La Pájara in order **to include new users from INDIMO target groups**, either those who already use social networks like Facebook and for those who do not but still are registered in widespread platforms like Google or Apple since they own mobile devices, **as emerged from non-users interviews** carried out in INDIMO WP1 (End-user)
		Adding to favorites their home or work address (MR) (P5:B)					
		Service should require as little personal data as possible to function properly (MR) (P2:B, P3:B)					
	ii. Steps for registration						
		An easy one-time registration (MR) (P1:B, P2:A, P4:A, P5:C)					
		Include introductory tutorials (OR)					
		Include FAQ in the mobile app version (WS)					
		Allow registering through social networks (such as Facebook) (OR)					
		Organize some sort of teaching method for the target audience (e.g. educational session) (MR) (P2:A, P4:D)					